



AIA
Florida

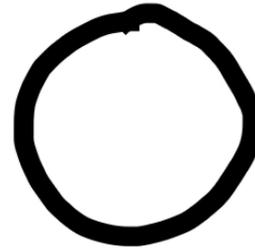
AIA Resources for Components

(or , Don't Reinvent the Wheel)

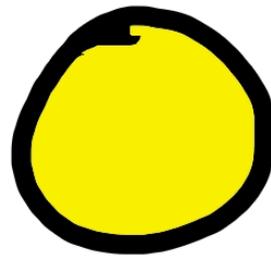
Lisa O'Donnell

Director of Membership & Marketing

DON'T REINVENT
THE WHEEL



JUST REDESIGN IT



OFILISPEAKS.COM

But, don't "over-design" it – use the
tools from AIA and AIA Florida!

AIA Vocabulary Lesson

- **Architect Member:** Individuals with an architectural license from a U.S. licensing authority are eligible for architect membership.
- **Associate Member:** professional degree in architecture; currently work under the supervision of an architect; currently enrolled in the Intern Development Program (IDP) and working toward licensure; or faculty member in a university program in architecture.
- **Emeritus:** membership elevation that must be approved by AIA; **member must be in good standing; must be age 70; and, must be retired.**
- **Fellow:** elected to Fellowship by a jury of peers. Fellowship is one of the highest honors the AIA can bestow upon a member.
- **Lapsed Member:** any member who has not paid dues for the current year. Lapsing of members happens in late March/early April each year.
- **Terminated Member:** Members are terminated for non-payment of dues after Dec. 31 of the following year. Members can also be terminated for non-compliance of CE requirements. **This can affect both Emeritus and Fellowship!**
- **Dues Adjustment (aka Dues Waiver):** a request made by a member and submitted by a component to National for a reduction of dues or a full waiver of dues.

AIA Dues – where do they go?

- AIA collects dues from members and they are distributed to the national component, then to state and local components.
- Example: AIA Miami Architect Member:
 - National Dues: \$260
 - State Dues: \$150 (not increased over 10 year)
 - Local Dues: \$250
- Example: AIA Miami Associate Member:
 - National Dues: \$150
 - State Dues: \$105
 - Local Dues: \$120

Applications & Forms & Waivers...

Oh my!

Architect Membership Application used for:

- New Architect Members
- Reinstating Architects members who have terminated membership and wish to become members

The screenshot shows the '2016 Architect Membership Application' form. At the top left is the logo for 'The American Institute of Architects'. To the right, there are checkboxes for 'New Member' and 'Former Member', and a 'Source Code: 18AIA' label. Below these is a 'Member ID' field. The main title is '2016 Architect Membership Application'. A paragraph of text explains eligibility: 'Individuals with an architectural license from a U.S. licensing authority are eligible for Architect membership. If you are new to the AIA, please join online at www.aia.org/join. If you were a member previously, please proceed with completing this application.' The form is divided into three main sections: 'Personal Information', 'Company Information', and 'Architecture Degree'. Each section contains several input fields for personal and professional details. At the bottom, there are radio buttons for 'Mailing Preference' (Home or Office), 'Primary Email' (Home or Office), and 'Primary Phone' (Home or Office). There are also checkboxes for receiving the digital version of ARCHITECT magazine and for opting out of having mailing lists shared with companies in the industry.

The American Institute of Architects

New Member Source Code: 18AIA
 Former Member Member ID: _____

2016 Architect Membership Application

Individuals with an architectural license from a U.S. licensing authority are eligible for Architect membership. If you are new to the AIA, please join online at www.aia.org/join. If you were a member previously, please proceed with completing this application.

Personal Information

First	M.I.	Last
Address		Apartment/Unit #
City	State/Country	ZIP
Home Phone	Home E-mail	
Home Fax	Cell Phone	DOB

Company Information

Company Name		Job Title
Address		Suite/Floor
City	State/Country	ZIP
Office Phone	Office E-mail	
Office Fax	Company Web Address	

Mailing Preference: Home Office Primary Email: Home Office Primary Phone: Home Office

Check to receive the digital version only of ARCHITECT magazine
Periodically, AIA will make its mailing lists available to companies in the build and design industry. If you do not want your mailing address shared, please check here:

Architecture Degree

Type of degree	Month/Year Received	School
----------------	---------------------	--------

Applications & Forms & Waivers... Oh my!

Associate Membership Applications used for:

- New Associate Members who do not qualify for Free Graduate Membership
- Reinstating Associate members who have terminated membership and wish to become members

The American Institute of Architects

Source Code: 16AIA

New Member
 Former Member Member ID

2016 Associate Membership Application

If you are new to the AIA, please join online at www.aia.org/join. If you were a member previously, please proceed with completing this application.

Personal Information

First	M.I.	Last
Address		Apartment/Unit #
City	State/Country	ZIP
Home Phone	Home E-mail	
Home Fax	Cell Phone	DOB

Company Information

Company Name	Job Title	
Address		Suite/Floor
City	State/Country	ZIP
Office Phone	Office E-mail	
Office Fax	Company Web Address	

Mailing Preference: Home Office Primary Email: Home Office Primary Phone: Home Office

Check to receive the digital version only of ARCHITECT magazine
Periodically, AIA will make its mailing lists available to companies in the build and design industry. If you do not want your mailing address shared, please check here:

Associate Membership Eligibility Criteria

Associate Membership Eligibility Requirement (you must meet one of the following to be eligible, however, please check all that apply)

- Professional Degree in architecture—traditional career. (Copy of degree required)
- Professional Degree in architecture—alternative career. (Copy of degree required)
- Intern - NCARB ID# _____ (NCARB ID# required)
- Intern - NCARB ID# _____ (NCARB ID# required)
- I work under the supervision of an architect in a professional capacity. (Supervising architect information required)
Architect Name _____ License State _____ License # _____
- I work under the supervision of an architect in a professional capacity. (Supervising architect information required)
Architect Name _____ License State _____ License # _____
- I work as a faculty member in a university program in architecture—not licensed.

Degree Information

Type of degree (e.g., BArch, MArch)	Year Received	School
-------------------------------------	---------------	--------

Chapter Assignment

The AIA is a three-tiered organization requiring membership at the local, state, and national levels. Chapter affiliation is assigned by the zip code of your office or home address. To view a list of chapters, visit www.aia.org/locus/structure.

If you need help determining your chapter assignment, contact AIA Information Central at 1 (800) 242-3837, option 2.

Assign me to the local AIA chapter _____ based on my: Home address OR Office address

Code of Ethics

AIA members agree to abide by the AIA Bylaws, the AIA Code of Ethics and Professional Conduct and agree to the Terms & Conditions for membership. To view the Code of Ethics, visit www.aia.org/code_of_ethics. To view the Terms & Conditions, visit www.aia.org/forms_of_service.

I agree to abide by the Code of Ethics stated in the AIA Bylaws and Terms & Conditions.

Signature _____ Date _____

Page 1 of 2

Applications & Forms & Waivers...

Oh my!

New Graduate
Associate Membership
Applications used for:

- Recently Graduated Members with a NAAB-accredited architecture degree
- OR
- Recently Graduated Members without a NAAB-accredited architecture degree



The American Institute of Architects

2016 New Graduate Membership Application
NAAB Degree Holders Only

Personal Information

First
Address
City
Home Phone
Home Fax



The American Institute of Architects

2016 Associate New Graduate Members
Non-NAAB Degree Holders Only

Personal Information

First

Applications & Forms & Waivers...

Oh my!

What is the waiver process?

1. Member should complete the 2016 waiver form to local chapter.
2. Local Component will approve or deny or:
3. State Component will approve or deny. (This applies only where a member is assigned both to a Local Component and to a separate State Component.)
4. The originating Component must certify that it has consulted with the member's other assigned Component regarding the Membership Dues Adjustment/Waiver before submitting to the Institute for processing.
5. National Membership Strategy and Services department will forward the request to the Secretary of the Institute for final approval or denial (upon receipt of completed waiver form with the member's written request).
6. Member will receive a letter from the Institute informing him/her of the outcome of the request.

The screenshot shows the '2016 Dues Adjustment Request Form' from The American Institute of Architects. The form includes fields for Date, Member ID, Member Type, and Member E-Mail Address. It contains instructions for requesting a dues waiver for financial hardship, unemployment/partial employment, medical disability, sabbatical, or family leave. A table is provided to calculate the member's current dues (Local, State, National) and the amount to be reduced. The form also includes a section for comments and a certification statement from the originating component representative.

The American Institute of Architects

Date: _____
Member ID: _____
Member Type: _____
Member E-Mail Address: _____

2016 Dues Adjustment Request Form

Waivers for financial hardship, unemployment/partial employment, medical disability, sabbatical and family leave are annual. Subject to approval by the Secretary of the Institute, they may be renewable for up to a total of three consecutive years.

Member Information

First	ML	Last Name
_____	_____	_____

I am requesting this dues waiver due to:

Medical disability Sabbatical Family leave Unemployment/partial employment

As required by AIA Bylaws and Rules of the Board, my written request and reason for this dues waiver are the following:

Financial Hardship

Provide enough detail and background information to allow the Institute Secretary to fully consider your request. Please use page 2 if you need additional space.

Please tell us how much you are able to pay for your 2016 dues:

For Component use only (Please return to awawivers@aia.org)

The above member is requesting a dues adjustment for _____ (membership year).

Requesting dues waiver of _____ percent.

All or any part of the dues or fees must be adjusted in equal proportions across all components owned by a member at any level of membership in the AIA.

	Local	State	National	Total Dues Amount
Member's current dues are:	_____	_____	_____	\$0.00
Dues would be reduced by:	\$0.00	+\$0.00	+\$0.00	- \$0.00
Member's new dues amount is:	-\$0.00	+\$0.00	+\$0.00	- \$0.00

Comments: _____

Request approved by: _____

Name & Title	Component	Date
_____	_____	_____

I certify, as an authorized representative of the originating Component, that I have consulted with the member's other assigned component regarding the Membership Dues Adjustment/Waiver.

Returns to:
The American Institute of Architects E-mail to awawivers@aia.org | Fax: (202) 626-7547

Applications & Forms & Waivers...

Oh my!

Dues Waivers continued:

What will a member need to demonstrate eligibility for an adjustment/waiver request?

- Financial Hardship
- Medical Disability
- Sabbatical
- Family Leave
- Unemployment/partial employment
- Other exceptional circumstances

May a member qualify for consecutive adjustment/waiver requests?

The Rules of the Board permit a waiver to be granted on an annual basis in up to three consecutive years.

May a member who receives a adjustment/waiver enroll in the Dues Installment Program?

Yes.

Applications & Forms & Waivers...

Oh my!

Elevation Form:
Associate to Architect

- Upon licensure, associate members should complete this form



The American Institute of Architects

2016 Associate to Architect Form

Please indicate the jurisdiction in which you are licensed to practice in the United States (To avoid processing delays, you must include a
Upon verification of your active U.S. license, your membership type will be changed to Architect.

Personal Information

<input type="text"/>				
Address			Apartment/Unit	
City		State/Country		ZIP
Home Phone		Home E-mail		
Home Fax		Cell Phone		DOB*

Applications & Forms & Waivers...

Oh my!

Elevation Form: Architect to Emeritus Form

- Architects may apply for Emeritus Membership once all three requirements are met per the AIA bylaws:
 - Member in good standing for 15 consecutive years immediately prior to application
 - Reached the age of 70
 - Is retired from the profession, or incapacitated to be unable to work

	The American Institute of Architects	<input type="text"/>
		Date
		<input type="text"/>
		Member ID

2016 Architect to Emeritus Form

AIA Bylaws – Member Emeritus

2.311 Architect Members. Any Architect member may apply for Emeritus status who has been in good standing in the Institute for fifteen successive years immediately prior to his or her application, and either (i) has attained the age of 70, and is retired from the profession of architecture, or (ii) is so incapacitated as to be unable to work in the profession.

2.312 Associate Members. Any Associate member may apply for Emeritus status who has been in good standing in the Institute for fifteen successive years immediately prior to his or her application, and either (i) has attained the age of 70, and is retired from an occupation related to the profession of architecture or (ii) is so incapacitated as to be unable to work in an occupation related to the profession of architecture.

2.313 Waiver by the Secretary. The Secretary, in exceptional circumstances and for adequate cause, may, on an individual basis, waive all or part of the period of good standing required for Emeritus status.

Applications & Forms & Waivers...

Oh my!

Transfer Form:

AIA Bylaws – 2.07
Component Assignment

- At the written request of a member, the Institute shall transfer the member's assignment from one chapter to another provided that the transferring member either lives or works within the territory of the new chapter.



The screenshot shows the top portion of a web form. At the top left is the AIA logo (a red shield with a white eagle) and the text "The American Institute of Architects". Below this is the title "2016 Chapter Transfer Request" and the subtitle "AIA Bylaws – 2.07 Component Assignment". A paragraph of text explains the purpose of the form: "2.072 Assignment/Transfer. At the written request of a member, the Institute shall transfer the member's assignment from one chapter to another provided that the transferring member either lives or works within the territory of the new chapter." Below the text is a section titled "Personal Information" in red. This section contains a form with several input fields: a dropdown menu, "First", "M.I.", "Last", "Address", "Apartment", "City", "State/Country", "ZIP", "Home Phone", "Home E-mail", "Home Fax", "Cell Phone", and "DOB".

The American Institute of Architects

2016 Chapter Transfer Request

AIA Bylaws – 2.07 Component Assignment

2.072 Assignment/Transfer. At the written request of a member, the Institute shall transfer the member's assignment from one chapter to another provided that the transferring member either lives or works within the territory of the new chapter.

Personal Information

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address <input type="text"/>		Apartment <input type="text"/>	
City <input type="text"/>	State/Country <input type="text"/>	ZIP <input type="text"/>	
Home Phone <input type="text"/>	Home E-mail <input type="text"/>		
Home Fax <input type="text"/>	Cell Phone <input type="text"/>	DOB <input type="text"/>	

Component Updates for Leaders

Helpful
Updates from
AIA National
and AIA
Florida:

- AIA
Component
Update from
AIA every
other week

From: Meredith Fender <meredithfender@aia.org> Sent: Thu 1/7/2016 2:15 P
To: Lisa O'Donnell
Cc:
Subject: Component Update: January 7, 2016

AIA
Component
Update

Connecting, Engaging,
and Leading through
Professional Development

For Leaders Page

The latest information is always available at www.aia.org/leaders

Component Executives, Staff, and Elected Leadership, sign in here:

Login

It is very important that all of CACE (including Component Staff) have an up-to-date record in NetForum for access to the For Leaders Page.

Calendar of Events

Tuesday, January 12

- [Webinar: Using the AIA Identity](#)

January 7, 2016

Robert Ivy Reflects on 2015

Watch for Component Update , sent every other week to AIA chapter staff and leaders. Each issue highlights news and opportunities to help you operate your AIA chapter and enhance your service to members. To unsubscribe-- or to ask that it be sent to other staff and leaders --contact [Meredith Fender](#), Sr. Manager of Component Collaboration & Resources.

✂ Look for the red scissor symbol to find text and hyperlinks that are audience specific for your members. Just cut-and-paste them into your chapter blogs, e-blasts, and newsletters.

Table of Contents

- [Robert Ivy Reflects on 2015](#)

Component Updates for Leaders

AIA Florida hosts monthly conference calls with component leaders in Florida. This call outlines important items for components such as upcoming deadlines and events.

If the President or President-elect cannot attend this call, identify another component leader that might participate so your leadership is aware of important items and deadline. Your associate director might be a good candidate and provide leadership training for that position.



Component Updates for Leaders

Component Calls are followed by an email newsflash for any leader unable to participate in the call. This acts as a good checklist or to-do list for components.

From: Jessica Brown <aiaflorida@aiafla.ccsend.com> on behalf of Jessica Brown <aiaflnews@aiafla.org> Sent: Thu 1/7/2016 2:23 PM
To: Lisa O'Donnell
Cc:
Subject: Component Newsflash



AIA Florida

Component Newsflash

December 2015 Edition

Upcoming AIA FL Meetings & Events

December 28
Room Block Expires for Legislative Day Hotel Group Rate Reservations, Click [HERE](#)

Dear Candy,

This newsletter is geared specifically towards component leaders and staff. If you have a staff member who needs to be added to the mailing list, please contact Jessica Brown at jbrown@aiafla.org or call (850) 222-7590.

2016 Committees - Call for Volunteers

Following are the committees on which members can

Membership Toolkit

This guide is available and updated by AIA National each year.

Contains a wealth of information including all applications, forms, contacts, calendars, links, ads and more.



Membership Toolkit

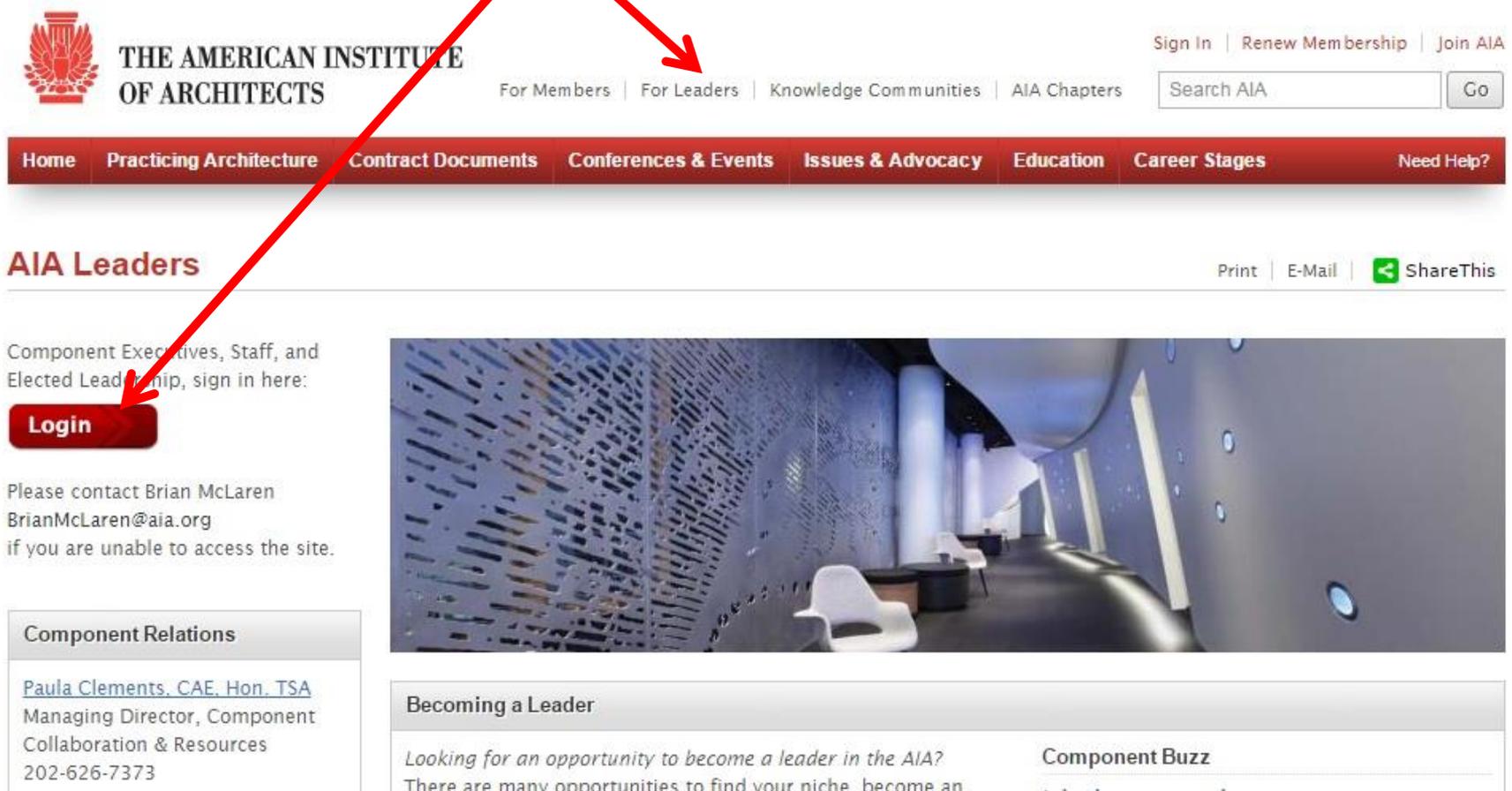
► 2016 MEMBERSHIP CALENDAR

The 2016 Membership Calendar encompasses invoicing, dues processing and retention & recruitment initiatives

January		February		March	
Date	Activity	Date	Activity	Date	Activity
1/7	Termination Process Run in netFORUM for members unrenewed for 2015	2/9	4th Membership renewal reminder TBA New Grad Emails	3/8	5th Membership renewal reminder
1/11	Winback email for all terminated members	2/29	Monthly DIP debit process	3/15	6th Membership renewal reminder
1/5	3rd Membership renewal reminder			3/22	7th Membership renewal reminder
1/15	Official Deadline for 2016 Dues Renewal		Weekly Membership Fulfillment	3/31	Official Lapsing Deadline for members unrenewed for 2016
1/29	Monthly DIP debit process			3/31	Deadline for past due renewal payments
TBA	Final 2016 Invoicing Sweep			3/31	Monthly DIP debit process
1/7	New Grad Influencer Outreach				Weekly Membership Fulfillment
	Weekly Membership Fulfillment				
April		May		June	
Date	Activity	Date	Activity	Date	Activity
4/4	Lapsing Process Run in netFORUM for members unrenewed for 2016	5/10	Lapse notification from secretary – Direct mail and email	6/7	Official lapsed notification renewal reminder
4/12	Lapsed notification (8 th renewal reminder notification)	5/31	Monthly DIP debit process	6/21	Final Official lapsed notification renewal reminder
4/19	Lapsed notification (9 th renewal reminder notification)		Weekly Membership Fulfillment	6/30	Final Installments Due/Debited for 2016 Dues Installment Program Enrollees
4/29	Monthly DIP debit process			TBD	Call for Dues Webinar
4/30	Final Deadline to Enroll into the 2016 Dues Installment Program				Weekly Membership Fulfillment
	Weekly Membership Fulfillment				
July		August		September	
Date	Activity	Date	Activity	Date	Activity
7/1	2017 Call for dues collection on-going	8/1	2017 Call for dues collection on-going	9/1	2017 Call for dues collection on-going (early invoicing begins)
	Weekly Membership Fulfillment		Weekly Membership Fulfillment	9/30	CES requirement deadline for 2017 calendar year
				TBD	Membership Engagement Webinar
					Weekly Membership Fulfillment
October		November		December	

AIA “For Leaders Page” – it’s for you!

- <http://aia.org>
- For Leaders tab - log in using AIA login info



THE AMERICAN INSTITUTE OF ARCHITECTS

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Home | Practicing Architecture | Contract Documents | Conferences & Events | Issues & Advocacy | Education | Career Stages | Need Help?

AIA Leaders

Print | E-Mail |  ShareThis

Component Executives, Staff, and Elected Leadership, sign in here:

Please contact Brian McLaren
BrianMcLaren@aia.org
if you are unable to access the site.

Component Relations

[Paula Clements, CAE, Hon. TSA](#)
Managing Director, Component Collaboration & Resources
202-626-7373



Becoming a Leader

Looking for an opportunity to become a leader in the AIA?
There are many opportunities to find your niche. become an

Component Buzz

AIA Florida Website



AIA Florida

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A Chapter of the American Institute of Architects

Looking for an architect? Are you an architect? Are you a student?

View AIA Florida Menu ▼



Impact Resistant
Windows & Doors
WE'RE STRONGER™



What Members Need To Know

New Buildings We're Excited to See Open in 2016 (Curbed, 1/6/2016)

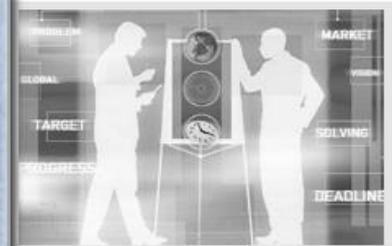
AIA Florida Southwest Design Awards (Naples Daily News, 1/6/2016)

How architecture's greatest photographers are putting people back in the picture (CNN, 1/5/2016)

A Seawall That Proves Strong Infrastructure Can Be Pretty, Too (CityLab, 12/15/2015)

NASA Uses Lessons From Space To Design An Efficient Building (NPR, 12/1/2015)

AIA-FL: All News | All Tweets



Members Only Index

- Home Page
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- Contract Documents
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- Citizen Architecture Members Area
- Emerging Professionals
- Jacob Leadership Institute
- Career Resources
- Governmental Affairs
- Store
- Media Center
- Member Resources
- Insurance Services
- Florida Caribbean Region
- FAPAC
- Foundation
- Florida/Caribbean Architect

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JACOB LEADERSHIP INSTITUTE

CONTRACT DOCUMENTS



2015 AIA Florida Convention Exhibitor Preview July 30-Aug. 2 | Boca Raton

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Discover AIA Florida Corporate Sponsorship opportunities to maximize your Florida membership.

LI

AIA Member Resources

Stay connected with our tools and resources.

AIA Florida Website Component Clearinghouse

← → ↻ 🏠 www.aiafla.org/Members_Component-Clearinghouse.cfm ☆



AIA Florida

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A Chapter of the American Institute of Architects

Looking for an architect? Are you an architect? Are you a student?



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WOOD PRODUCTS COUNCIL

woodworks.org/project-assistance • help@woodworks.org NON-RESIDENTIAL / MULTI-FAMILY

JLI Blog	Online CE Courses
Contract Documents	Upcoming Events

AIA Florida Member: **Lisa O'Donnell (AIA Florida)** | [Update info](#) | [LOGOUT](#)

Component Clearinghouse

2015 Component Media Tool Kit

Click**HERE** to download the 2015 Media Tool Kit, This comprehensive document outlines tips for garnering media coverage of component events, writing successful press releases and dealing with members of the press.

2015 Component Social Media Start-Up Guide

Click**HERE** to download the 2015 Social Media Start-Up Guide. This document outlines successful tips for creating and maintaining Facebook, Twitter and Instagram accounts for your component or your firm.

2015 Board Orientation

Members Only
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- Insurance Services
- Component Clearinghouse
- Your AIA CE Transcript
- Fellowship
- AIA Florida White Papers

INTRODUCING
REYNOBOND' NC

AIA Florida Website Technical Guides Available

← → ↻ 🏠 www.aiafla.org/Consumer-Information_About-the-AIA.cfm ☆

- [Finding an Architect](#)
- [Sustainable Design](#)

Technical guides developed by AIA Florida, Florida Engineering Society and Building Officials Association of Florida.

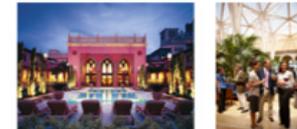
- [Guide to Creating Building Code Compliant Documents Part 1 - Introduction](#)
- [Guide to Creating Building Code Compliant Documents Part 2 - FBC Government Sheet](#)
- [Guide to Creating Building Code Compliant Documents Part 3 - Life Safety Plan Demo](#)
- [Guide to Creating Building Code Compliant Documents Part 4 - Area Increase Calculator](#)
- [Building Department Guide to Creating and Processing Electronic Documents](#)
- [Contractors Guide to Creating and Processing Electronic Documents](#)
- [Design Professionals Guide to Creating and Processing Electronic Documents](#)
- [Building Officials Guide to Design Professional Practice of Architects and Engineers](#)

State of Florida Department of Management Services Guide

- [Design Professional Fee Guidelines](#)



2015 AIA Florida Convention and Tradeshow
Exhibitor Prospectus
July 30- Aug. 2 | Boca Raton Resort & Club



Resolutions for Components in 2016

- Rather than talk about things we are GOING to do, or SHOULD do, let's think about things we need to STOP doing
- Focus on streamlining efforts and using the best tactics of your specific component and leadership
- Some ideas....

12 Things to STOP doing in 2016

- 1. Being all things to all people.** Know your ideal member, market to them, and forget the rest.
- 2. Disregarding productivity tools, like available resources.** They're there to help you. Use them!
- 3. Doing the same things over and over because "that's how they've always been done."** Meetings, events, your newsletter - get creative and switch things up!
- 4. Creating new content and then letting it go stagnate.** You put a lot of work into your organization's content. Give it life by repurposing it. Turn one of your most popular posts into a short video or infographic. The more content pieces you have, the better.
- 5. Neglecting your Millennial members.** Remember how people used to always say "Millennials are the future?" Well the future is most DEFINITELY now. Time to engage!
- 6. Posting just to post.** Yes, posting on social media is important, but there should be some thought behind those posts. Do some testing to see what people respond to best, then adjust your posts accordingly.

12 Things to STOP doing in 2016

7. Setting unclear goals and expectations. When your goals are unclear, your chances of achieving them are slim. Set yourself up for success by being very clear about your goals and expectations.

8. Hosting inefficient meetings. Inefficient meetings are what hurt associations the most. When members feel like their time is being wasted, they're more likely to withdraw from meetings, and even worse, an association altogether. So make sure your meetings have substance.

9. Ignoring member feedback. Good, bad, or neutral, you should ALWAYS welcome member feedback - and then use it to your organization's advantage.

10. Foregoing the analysis of important member data. There's no need to guess. Member data is available, AIA Florida can help. Take advantage!

11. Thinking online engagement replaces in person engagement and vice versa. Trust me, BOTH are important.

12. Using outdated technology. Technology is meant to help you, not cause you more trouble. If you're using an outdated system to manage your organization's membership, maybe this is the year to invest in a new system, or ask AIA Florida for help.



Let's give members a reason to stay!

Questions?

