

Frequently Asked Questions

REGISTRATION

Can I apply my registration fees to the 2021 AIA Florida Convention & Trade Show?

Yes. Please indicate your preference [HERE](#) by June 24.

When will my refund be issued? How long will it take?

All refunds will be processed immediately upon request. Please allow 7-10 days for you refund to be received either by check or credit card.

How do I contact with any questions?

You can email aiaflanews@aiafla.org or call (850) 222-7590. Customer service is available Monday through Friday, 9 a.m. to 5 p.m. EST.

HOTEL & TRAVEL

How do I cancel my conference hotel reservation?

The Breakers Resort will automatically refund all fees for hotel reservations. There is no need to contact the hotel directly. Please allow at least 72 hours for your refund to appear on the payment source used to book your reservation.

Is AIA refunding travel or other transportation costs?

AIA will not refund individual travel costs. Check with your airline regarding their refund policy.

EXHIBITORS

Will exhibitors receive a refund?

Exhibitors can apply their booth and sponsorship investments in the 2021 AIA Florida Convention & Trade Show in Boca Raton, Florida. They can also receive a full refund. Further details on both are being sent directly to exhibitors. If you don't get a communication from us, please contact AIA Florida at aiaflanews@aiafla.org or call (850) 222-7590.

CONTINUING EDUCATION

How will I earn my continuing education credits?

Visit AIA Florida's [online catalog](#) and watch for updates on newly developed CE programs throughout the remainder of 2020.

GENERAL QUESTIONS

Will the 2020 AIA Florida Convention & Trade Show be rescheduled?

No, unfortunately not. However, AIA is currently working with its partners and vendors to develop additional continuing education offerings for members and architects in 2020. We will share that information as soon as it is available.

Will the AIA Annual Meeting be rescheduled?

We are currently looking at options for holding the AIA Annual Meeting in 2020. The date and location are to be determined, and we will communicate with you as it is finalized.

Will the Design & Honor Awards Reception & Presentation be rescheduled?

We are currently looking at options to schedule a live celebration for later in the year for the 2020 AIA Florida/Caribbean Design & Honor Awards Reception & Presentation. The date and location are to be determined, and we will communicate with you as it is finalized.